

Promotion & Prize Draws Privacy Notice

Neal Associates Ltd, is committed to protecting and processing your personal data in accordance with the General Data Protection Regulations and the Data Protection Act 2018 (the legislation). For the purpose of the legislation and your personal data, Neal Associates Ltd, is the Data Controller, Caroline Coles, is the person responsible for data protection and can be contacted at Ground Floor Offices, Hillcrest, St Mellion, Saltash. PL12 6RJ.

This privacy notice tells you about the information we collect from you when you take part in our Promotion. By law we are required to provide you with information about us, about why and how we use your data, and about the right you have over your data.

The General Data Protection Regulations are to safeguard your personally identifiable information or personal data. This privacy notice will be regularly reviewed and updated.

Who are we?

We are Neal Associates Ltd. You can contact us by post at the above address, by email at enquiries@nealassociates.co.uk or by telephone on 01579 371276.

What personal data do we collect?

When you take part in our Promotions, we ask you for your name and your email address . If you are eligible for a prize then we will ask for your home address if we are to send the prize to you.

Why do we collect this information?

We will use your information to determine whether you have won according to the promotion terms and conditions. In the event that you are eligible for a prize we will notify you of this via email. We may have the prize delivered to your postal address.

We collect and process this information on the basis of your legitimate interests in participating in the promotion and in claiming the prize in the event you are eligible.

What do we do with your information?

Your personal data is stored in our database owned and operated by our software provider, Bright Logic and the data is always stored within the European Union or outside of the European Union but with an organisation operating under the General Data Protection Regulations.

How Long to we keep the information for?

Your contact information is kept for 2 calendar months after the end of the promotion.

Your rights

You have a right of access to check your personal data to verify the lawful basis of processing. We are obliged to respond to an access request within 30 days and may not charge a fee unless the request is unfounded, excessive or repetitive. If a fee is charged it is to be a reasonable fee based upon the administrative cost of providing the information.

You have a right to rectification if the data we hold is either inaccurate or incomplete. If your data has been disclosed to third parties then we must inform them of the rectification, where possible.

You have a right to require erasure of your data when consent is our basis of processing (the right to be forgotten). You may request that your personal data be erased, for example, where there is no compelling reason for its continued processing or where you withdraw consent. We will comply with your request unless we have another basis of processing justifying our retaining the data (for example a legal requirement or the defence of a legal claim).

You have some rights to ask us to restrict processing i.e. to block or suppress processing where, for example, the data may be incorrect and whilst the accuracy is verified. We are permitted to store the data.

Your right to object

You do have a right to object to further processing of your personal data. We may be required to stop processing unless there is some other legitimate basis of processing such as a legitimate interest or a requirement for the exercise or defence of a legal claim.

Withdrawal of consent

Where the lawful basis for processing is your consent, you may withdraw consent at any time by writing to, Caroline Coles, Neal Associates Ltd., at Ground Floor Offices, Hillcrest, St Mellion, Saltash. PL12 6RJ. or emailing enquiries@nealassociates.co.uk.